









WE TAKE PRIDE IN OUR EXCEPTIONAL CUSTOMER SERVICE

# WHY CHOOSE ACE DOUBLE GLAZING

As a long established company, we have worked hard to build our reputation for quality and service. Whether carrying out the smallest or the largest of jobs, our service is always professional and reliable without exception our customers are always left satisfied that they have received fantastic value for their money.



10 YEAR GUARANTEE



**FENSA APPROVED** 



**5 STAR REVIEWS** 



INSURANCE BACKED
GUARANTEE



NO SALES
PEOPLE



ONLINE QUOTATIONS



MADE TO MEASURE



WASTE RECYCLED



TOUGHENED GLASS



FULLY EMPLOYED TEAM



'A' RATED WINDOWS



FREE HOME APPOINTMENTS

# GET A FREE QUOTE ONLINE TODAY



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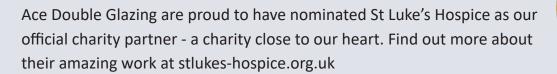
















# **5 STAR REVIEWS**

#### **N** Whitehead



Our new patio doors are every bit as good as we hoped they would be. Sam and Chris have just finished and they've done a brilliant job.

#### J Barraclough



Many thanks Ace, we are so pleased with our two new exterior doors. From start to finish it has been a very professional and courteous service.

#### **B** Payne



Can't fault them. Product is great. Team were great. Acoustic glass is brilliant; so much quieter!

#### **J Butler**



We've just had windows and french doors supplied and installed by Ace who were fantastic throughout the whole process; from initial enquiry through to the final installation.

#### **M** Ormrod



It's very easy to leave a bad review about someone's business when you feel hard done by, but when we get exceptional service for some reason we don't always shout about it

#### **J Moss**



Could you please pass on our thanks to your whole team who have been excellent, customer service is second to none!!!!

#### **Z** Hedog



We needed to replace our French windows with a window and door. Contacted Ace Double Glazing and thank goodness we did.

#### **S** Butler

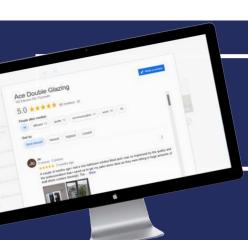


Had 9 windows and a door fitted last week. Absolutely brilliant service from Ace Windows from the team in the office and the fitters too. Would 100% recommend!

#### **C Edmondson**



Just had all my windows replaced with ACE. From the top to the bottom the quality and the way the work was carried out was exceptional.



READ OUR REVIEWS HERE





# FREE HOME APPOINTMENTS

Book a free home appointment with one of our team and during the visit we will take approximate measurements of your windows and doors.

We will then use our design software to put together a quotation. This will provide you with a detailed specification and a visual of your windows and doors.

Our team will also be able to show you what the windows and doors will look like on your home.

Appointment Times
Monday - Friday: 10am - 7pm
Weekends: By request



# THE JOURNEY

# 6 steps to your new windows & doors



#### **QUOTE SUPPLIED**

Our expert team will visit your home and provide a free quotation



MATERIALS ORDERED

We will then order your materials to be manufactured from our UK suppliers



#### **SURVEY VISIT**

Once the quote is accepted we will carry out a technical survey



#### **INSTALLATION**

Our expert team will then install your products on a date and time to suit you



#### **CONTRACT & ORDER**

After Survey we will produce a written contract for you to sign



# GUARANTEE / AFTERCARE

Once installation is complete we will register your home with FENSA and supply your 10 year guarantee



# **BRITISH MANUFACTURED**

At Ace Double Glazing, we are proud that all of our products are manufactured right here in the United Kingdom. Everything from our beautifully crafted uPVC Casement Windows, which are manufactured in the South West, to our Solid Core Composite Doors that are constructed by specialists in the UK.

By only using UK manufactured products, it allows us to keep a keen eye on quality whilst also keeping our lead times shorter.









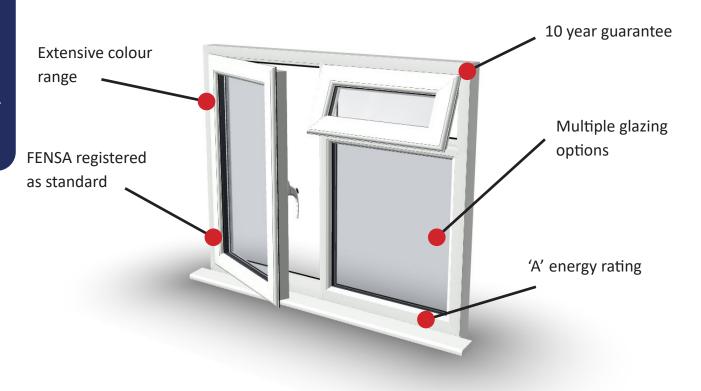






# **CASEMENT WINDOWS**

Our casement windows are incredibly popular due to their versatility. They are suitable for all types of home and buildings and offer excellent energy efficiency, making them practical and reliable. They come in a wide range of colours, styles and glazing specifications, making your options endless!



## **HANDLES**



## **COLOURS**



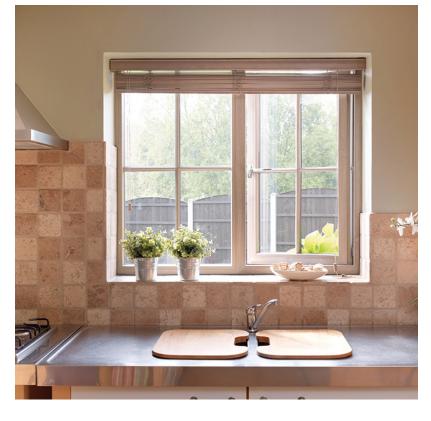








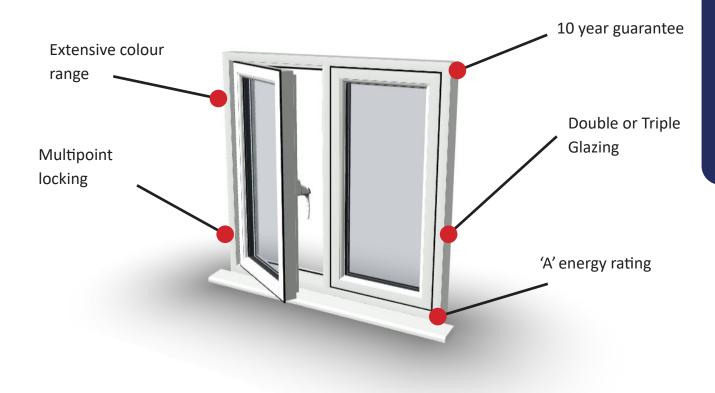






# **FLUSH CASEMENT WINDOWS**

Period property owner? Cottage owner? Flush casement windows will offer you the traditional beauty of timber windows without giving you the concerns about future splitting, swelling or rotting. And best of all, you can maintain their beauty with nothing more than a wipe over with a damp cloth.





#### **HANDLES**



Satin









**COLOURS** 





Chartwell





Cream









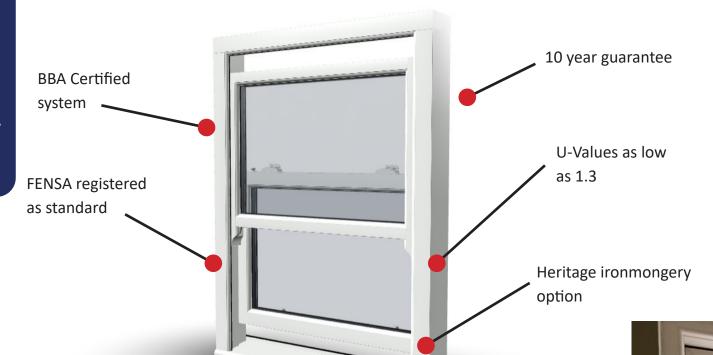


Rosewood White Ash Anthracite

Irish Oak Golden Oak

# **SLIDING SASH WINDOWS**

These windows offer added glamour to your home due to their historical association with style and wealth, but the modern uPVC version gives you the assurance of high performance and energy efficiency. This makes them a favourite choice of many period properties across the country.



### **HARDWARE**









Sash Pull

Lock

Ring Pull

Sash Knob

**Travel Restrictor** 

# **COLOURS**









White



Chartwell







Rosewood White Ash Anthracite

Irish Oak Golden Oak













# **COLOURS**



White





Anthracite Grey



Duck Egg Blue



Lavender



Twilight





Schwarzbraun



Irish Oak





Painswick



Red



Walnut



Black



White Foil





Peacock Blue



Tangerine



French Grey

# **COMPOSITE DOORS**

Our Solidor range of composite doors are widely admired for their stunning design, and unparalleled security. No other composite door even comes close to competing with Solidor in terms of sophistication and performance.

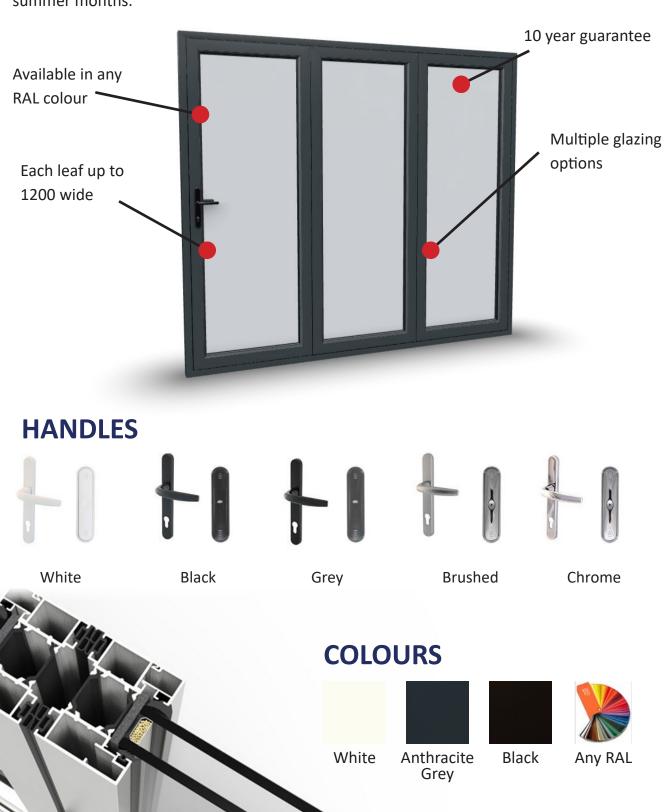
# EXTRAS / UPGRADES Extensive colour range Solid timber core Anti-scratch GRP skin Spyholes Knockers

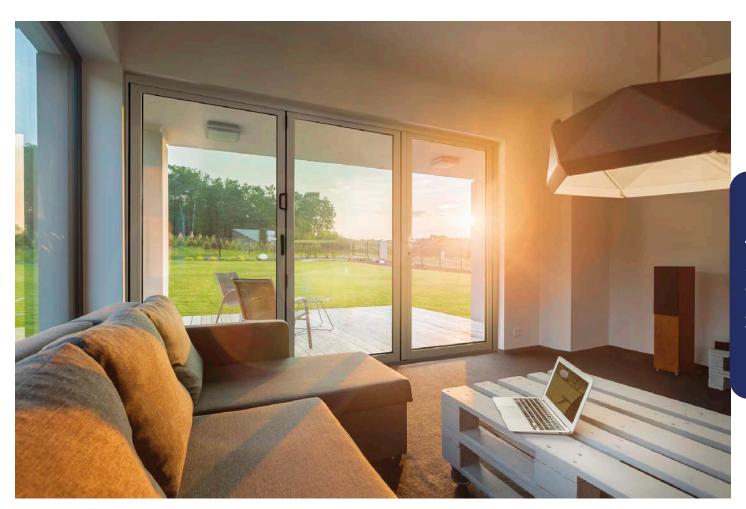
# **STYLES** ...plus many more



# **ALUMINIUM BI-FOLD DOORS**

The hottest thing on the market right now is our Aluminium Bi-Fold Doors. They give that modern and elegant feel to your property. The slim sightlines allow for even more light to flood your property, meaning you can enjoy that extra light all year round, and make the most of the extra air able to circulate your property in the summer months.





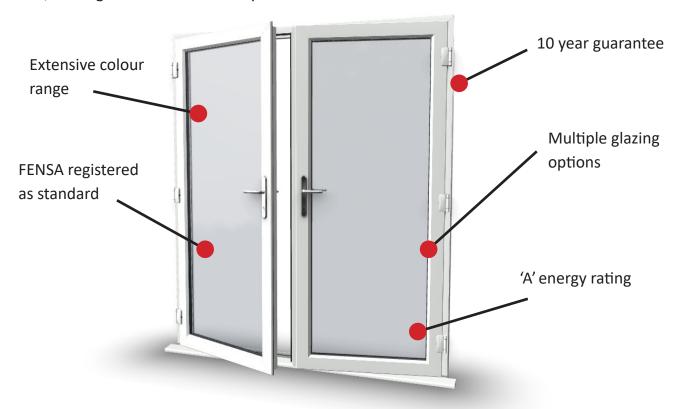






# **FRENCH DOORS**

At Ace Double Glazing, our French doors are an incredibly popular choice for helping you to open up the back of your house and invite you into the awaiting garden or onto the balcony. They are also an excellent option for converting a window space into a door, making them suitable for any room.



## **HANDLES**

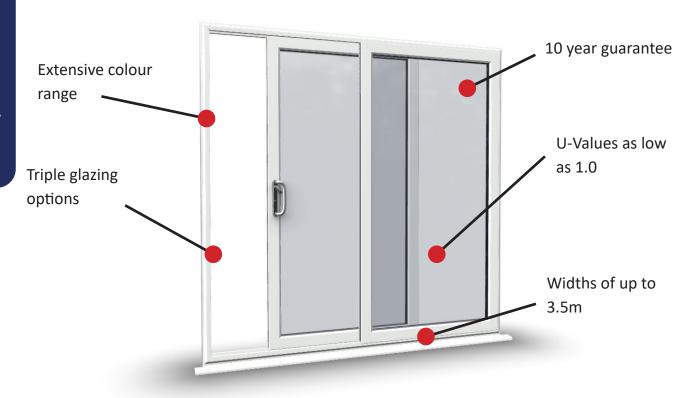


Rosewood White Ash Anthracite

Irish Oak Golden Oak

# **PATIO DOORS**

At Ace Double Glazing our range of patio doors reassures you that you're getting a product that will allow much light to pour into your room, whilst being totally secure, strong and energy efficient. Our patio doors come in a wide range of styles and colours, so have a go at designing yours today.



#### **HANDLES**











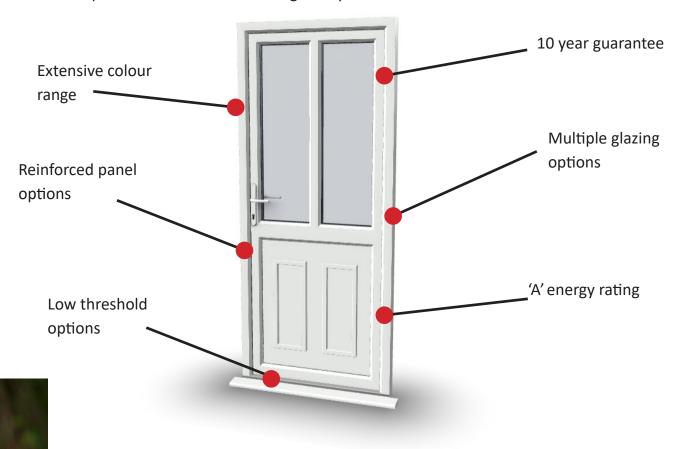






# **RESIDENTIAL DOORS**

These doors are tough, yet remarkably lightweight. A residential door will offer you great insulation, durability and security, making them an ideal choice for any home. Our uPVC residential doors offer multipoint locking systems for your peace of mind, as well as the potential for colour-matching with your new windows.



# **HANDLES**



### **COLOURS**



# **GLASS OPTIONS**



Our thermal insulation products include Softcoat A & Softcoat 1.0. These products combined with Argon Gas and Warmedge Spacer bar will easily help you achieve your needs.



All laminated glass offers improved acoustic performance; however our Acoustic glass has a specifically engineered PVB interlayer which provides a superior level of sound control

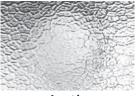


Toughened Safety Glass available in different thicknesses, with 4mm and 6mm being the most popular choice for homes requiring that extra security.



Solar control glass can be used to minimise solar heat gain and help control glare. In temperate regions, it can be used to balance solar control with high levels of natural light.

### **OBSCURE GLASS OPTIONS**



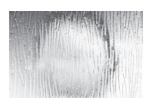
Arctic



Autumn



Chantilly





Contora



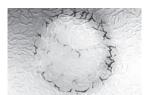
Digital



Everglade



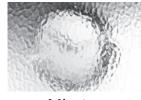
**Flemish** 



Florielle



Mayflower



Minster



Oak



Stippolyte



**Sycamore** 



Clear



Warwick



# **GUARANTEES**

At Ace Double Glazing, we offer a full 10 year guarantee across all of our products. For your peace of mind, this is fully backed by comprehensive insurance backed guarantee and deposit protection specialist PWF (Plastic Window Federation).







# **ACCREDITATIONS**



By choosing Ace Double
Glazing to complete your
work we will provide
you with a certificate
comfirming that your new
installation complies with
all regulations regulations.



BSI British Standards is the UK's national standards organisation that produces standards and information products that promote and share best practice.



We are proud to be an approved member of the Plymouth County Council 'Buy with Confidence' scheme, so you know you are in safe hands with Ace Double Glazing.



# CHECK OUT OUR SERVICE PLANS



# **AFTERCARE**

#### Long established local company with 5\* reputation for aftercare

In our dedicated aftercare guide, you will find all the information required to be able to carry out any necessary cleaning and maintenance of your windows and doors (including which parts of locks and hinges require lubrication, and how this should be applied).

The guide offers advice on how to reduce condensation within a household and also how to improve security by carrying out a few simple precautions. If all guidance contained within this manual is followed, all products should remain at a high standard of performance and be problem-free.

#### **PRODUCTS COVERED**



Too many times you read about excellent customer care but unfortunately this isn't always delivered. Well, we are absolutely passionate about it - in fact we have built our whole business model on this principle. This is why we have 3 times more reviews than any other local company and we're still the only company to have 5 stars. We deliver unparalleled aftercare so we have no need for massive marketing or advertising campaigns which, let's face it, you the customer would unfairly pay for.

We continually strive to deliver a level of service that delights our customers and we're dedicated to providing you with the best experience.







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